

Job number: 2024/1846

### We are the MDR.

As the largest media company in central Germany, we stand for an independent, diverse online, TV and radio offering - and for a unique, lively team spirit. Around 4,000 colleagues from all departments give their best every day to ensure that we continue to develop. Our common goal: an attractive programme that reflects the diversity of our region, sets innovative accents with its own formats and continuously opens up new spaces for democratic discourse.

Would you like join and contribute your skills? For the Betriebsdirektion (Operations Directorate), Technical Infrastructure we are looking for you as:

## Student assistant (m/f/d) - IT Service Management System development (m/f/d)

**Place of work:** Leipzig

**Duration:** limited to a maximum of 2 years.

The weekly working hours during the semester are up to a maximum of 20 hours per week and up to a maximum of 40 hours per week during the semester break.

Employment is based on a framework agreement; assignments can be arranged individually and flexibly, taking into account requirements.

### You will support and contribute in these tasks:

- Planning and development of new ITSM processes and functions
- Customisation of existing ITSM processes, functions and system components
- Comprehensive tests to ensure stability and quality
- Delivery of relevant changes in coordination with the development team and users:
- Documentation of all development work carried out
- Continuous identification of optimisation and automation potential

### Your professional and personal profile:

You can you identify with the values of the MDR and would like to play an active role in shaping our working environment? This is what you are bringing with you:

- Student (m/f/d) at a state or state-recognised university/university of applied sciences
- Good knowledge of software development and programming
- Interest in the design of IT service management processes and process optimisation
- Analytical thinking and the ability to abstract, visualise and solve complex requirements, relationships and problems
- Basic knowledge of IT reference models (ITIL etc.)
- Ability to work in a team and strong communication skills

### Our offer:

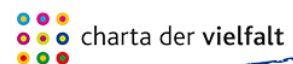
We are a strong community. We do everything we can to ensure that our employees feel comfortable here, now and in the future and feel enabled to contribute new ideas and realise their personal professional vision.

**Diversity:** is lived in our daily interactions and firmly anchored in the Diversity Charter, our equality concept and the MDR Inclusion Agreement.

### Modern workspaces

**Perfect accessibility:** thanks to the central location of our sites and on-site car parks.

**And much more:** Please visit our career site for a full list of all employee benefits at the MDR [www.mdr.de/karriere/mdr-benefits-entwickeln-und-gestalten-100.html](http://www.mdr.de/karriere/mdr-benefits-entwickeln-und-gestalten-100.html)



UNTERZEICHNET

### We support:

The MDR is a signatory to the Diversity Charter. We welcome your application, regardless of gender, cultural and social back-ground, age, sexual orientation or disability.

### Welcome to the MDR!

We have piqued your interest? Then it's time to get to know each other!

Become part of our team and apply online through our application portal now [www.mdr.de/karriere/aushilfen/index.html#1846](http://www.mdr.de/karriere/aushilfen/index.html#1846)

If you have any questions relating to the technical content of the position, please contact [recruiting@mdr.de](mailto:recruiting@mdr.de).

